

DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS

News Release

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STATE EXPANDS ONLINE UNEMPLOYMENT CLAIMS FILING

HONOLULU – Department of Labor and Industrial Relations Director Pearl Imada-Iboshi announced today that the State's Unemployment Insurance (UI) internet claims filing system will be expanded to allow nearly all unemployed individuals who file new applications for benefits to do so on-line beginning January 2011.

A soft launch of the system is planned for Monday, December 6, 2010. Selected claimants on O'ahu will be asked to file their claims online using the newly augmented internet system. Following a month-long testing and monitoring period, the system will be available to the public in January 2011.

Currently, only individuals who live in Hawai'i, are totally unemployed, worked only for Hawai'i employers and have not established a UI claim in the prior year can file a new claim using the on-line system.

In March 2011, claimants will be allowed to reactivate their claims online, making the system more comprehensive. After this final phase is implemented nearly all claimants will be able to completely file their initial claims over the internet without any delays.

"The expansion of our online filing system will provide a convenient, efficient option to file unemployment insurance claims," said Director Iboshi. "We urge our jobless clients to take advantage of the online system."

lboshi emphasized that increasing the share of electronic self-filers not only makes it easier and faster for those who use the internet but it will also help lower the usage and stress on the telephone system and in-person filing at the local offices.

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